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#### **Frequently Asked Questions**

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#### When will my gift be matched?

Arrow disburses matching funds to recipient organizations on a quarterly basis. Matching checks are sent within 30 days following the end of each calendar-year quarter.

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### Who is eligible to participate?

Active, full time, exempt and non-exempt employees in the United States and Canada with a minimum of three months of service with Arrow are eligible for matching gifts. Current members of Arrow's board of directors are also eligible.

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## What types of organizations are eligible for a company match?

Gifts made to nonprofit educational institutions that are recognized by the Internal Revenue Service (IRS) as tax-exempt and designated a public charity under section 501(c)3 of the IRS Code **AND** meet the following criteria are eligible for a company match:

- Gifts must be made to accredited, degree-granting, post-secondary educational institutions located in the United States and Canada;
- Gifts must exclusively support the educational mission of the institution.

Both public and private colleges and universities will be considered for a matching gift. An indirect contribution, such as a gift to the United Negro College Fund, may also be eligible to receive a match. Arrow will match an indirect contribution, as long as the primary purpose of the gift is to raise money for colleges that are individually eligible to receive matching gifts.

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### What is the maximum amount that Arrow will match per calendar year?

Arrow will match, dollar for dollar, the first \$10,000 donated by employees to eligible organizations during each calendar year. **Note:** maximum match amount per year is determined by the date of the employee's donation, not the date of the match request.

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# Is there a minimum amount for each company match?

Yes. Match requests made through the Easymatch site must be a minimum of \$25. Donations of less than \$25 will not be considered for a company match.

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#### How can I view my payment history and find out what my "balance" is for the year?

You can view your payment history by "Giving History" on the home page of the Easymatch Web site, or call customer service at 1-866-223-4489.

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#### Are departmental/group collections eligible for a company match?

No. Monies that are collected from others and submitted as the gift of a single donor are not eligible for matching.

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#### Are credit card donations made through the Easymatch site considered tax deductible by the IRS?

Yes. Donations made through Easymatch are deposited into an Arrow trust account and sent directly to the recipient organization. Donors will receive a tax receipt from that organization for the full amount donated.

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## What payment methods are eligible for a company match?

Donations made by check and credit card are eligible for a company match. Credit card donations can be made online through the Easymatch site. Check donations must be sent directly to the recipient organization before requesting a match through the Easymatch site. If you have already made a credit card donation and you would like to request a match, please proceed as if you made your donation by check.

Note: All match requests will be verified with recipient organizations before being fulfilled by Arrow.

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